

Dear Customers and business partners,

May 2020

As you might have experienced within the past few weeks, all your contact persons in the office and in the field service have been available as usual, either on video call or on the phone. Though normal routines seem still a bit far away, we would like to take the right steps already today in order to guarantee our customers a personal service. All of our staff in the service field have been equipped with a “Corona basic kit“ in order to ensure a visit on your factory premises and in your production the safest possible way.

Expert chat sessions and online shop

In addition we have made appropriate provisions in order to continue providing further services to our customers: You can contact us in our digital chat support. Our application technicians as well are available with this contactless communication method and will advise and actively support you in any matter.

Furthermore, our staff will answer any questions about our online shop. With over 70,000 products available online we still are your reliable partner in these difficult times.

<https://guehring.com/en/>

<https://webshop.guehring.de>

Digital services

Further digital services are available: For example, our free programming software, the CNC Gührö ThreadMill 2.0 helps you with thread milling and drill thread milling. The Gühring navigator guides you to the matching tool in only four simple steps.

<https://guehring.com/en/service/digital-services/>

<https://webnavigator.guehring.de/en>

COMING SOON: Webinars

In these times we further need modern communication methods to show you customer solutions for any problem that might occur, and to stay connected, as well as to live technology. Therefore, we will be pleased to offer a **comprehensive webinar programme** by the beginning of early summer.

We are looking forward to contacting you soon: either in person, on the phone or in one of our webinars.

But until then: Stay safe and healthy!

Your Gühring KG team